

Certificate

IRAM has issued an IQNET recognized certificate that the organization:

DEFENSORÍA DEL PUEBLO DE LA CIUDAD AUTÓNOMA DE BUENOS AIRES

Sede Central: Av. Belgrano 673 - (1092) - Ciudad Autónoma de Buenos Aires - República Argentina
Centro de Contacto: Av. Paseo Colón 484 - (1063) - Ciudad Autónoma de Buenos Aires - República Argentina

has implemented and maintains a/an

Quality Management System

for the following scope:

Headquarter:

First onsite attending to those seeking assistance from the Defensoria del Pueblo. It involves the attention given to and the orientation of queries and/or claims and the methodology for registering them. It take place at headquarter,
Av. Belgrano 673, Ciudad Autónoma de Buenos Aires.

Contact center:

First offsite attending to those seeking assistance from the Defensoria del Pueblo. It involves the attention given to and the orientation of queries and/or claims and the methodology for registering them. It take place at Contact Center,
Av. Paseo Colón 484, Ciudad Autónoma de Buenos Aires.

which fulfils the requirements of the following standard;

ISO 9001:2015

Issued on: **09/11/2022**

Expires on: **17/12/2025**

Registration Number: **AR - QS - 2561**



Alex Stoichitoiu
President of IQNET



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Certification Director IRAM



Instituto Argentino
de Normalización
y Certificación

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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